2019 HOST HOME PROGRAM – EVALUATION
REQUEST FOR PROPOSALS

RFP Released: Wednesday, January 16, 2019
Submission Deadline: Wednesday, February 6, 2019
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1. Program Overview

More than 3,300 youth and young adults experience homelessness on any given night in Los Angeles County. Among them, an estimated 47% are unsheltered. The Los Angeles Homeless Services Authority (LAHSA) developed the Host Home Program to expand the number of Interim Housing options available to young people in the county.

The Host Home Program connects young people ages 18-24 who need a temporary place to stay with hosts who have a spare room in their home. Participants typically stay for up to 6 months while permanent housing options are secured. Should a participant require additional time in the Host Home Program, extension requests are available with a maximum length of enrollment of 1 year.

While in the Host Home Program, participants are offered the following services via the funded service provider:

- Assistance developing and making progress towards goals identified in an Individualized Housing and Supportive Service Plan, including personal, housing, and income-related goals
- Regular meetings with agency staff members and referrals to community resources
- Assistance accessing benefits such as CalFresh, based on individual need, as participants may be asked to contribute to personal food and/or toiletry costs in host home
- Assistance locating permanent housing
- Facilitation of guest and host bonding activities and check-in meetings

Host Home Programs will become operational at four funded service providers on March 1, 2019. Three of the Host Home Programs are contracted to serve 15 youth, while the fourth is contracted to serve 10 youth: a total of approximately 55 young people will be served and housed in Host Homes through the program in its first year.

2. Evaluation Opportunity

To understand the Host Home Program’s impact on addressing homelessness amongst youth and young adults, LAHSA is seeking the services of qualified persons/firms with demonstrated competence and capacity who can perform a rigorous evaluation of the program. Included below are sample questions that will guide the evaluation work for this project. LAHSA will work with the selected evaluator to refine and finalize the evaluation questions and methodology during the Planning Stage of the evaluation.

1. What are the performance indicators or outcomes of the Host Home Program in its initial year of implementation? Are there performance or outcome distinctions between service providers? It will be beneficial to highlight any distinctions in the implementation of the program model between service providers or challenges implementing the model, if applicable.

2. What are young people’s reported experiences and satisfaction levels with participation in the Host Home Program? If data are available, how does this compare to participation in other housing intervention models?
3. What lessons can be learned from the initial implementation of the model overall in LA County and at individual funded service providers? How can these lessons inform the expansion and/or enhancement of the model?

LAHSA has identified the following scope of services for the Contractor:

1. Perform a process evaluation to understand extent to which Host Home model was consistently implemented across funded service providers, any challenges to program implementation, and feedback on the program model.
2. Design and perform an outcome evaluation to measure the effects of the Host Home Program on participants’ housing stability, as well as potential additional outcome measures that may be attributable to program participation.

Tasks for this work may include, but are not limited to:

**Planning Stage (Proposed Timeline: March 15 – April 30, 2019)**
- Review and provide comments on components of LAHSA’s Scope of Required Services (SRS) for the Host Home Program; in particular, sections related to data tracking/collection tools and processes to accurately measure and validate outcomes
- Interview members of LAHSA and other key stakeholders to assess needs, goals and potential risks/challenges of the evaluation design
- Work with LAHSA and Program Operators to prepare a comprehensive evaluation plan, including evaluation design, data collection and analysis plans, a detailed work plan and timeline, and securing Institutional Review Board approval if necessary

**Operations Stage (Proposed Timeline: May 1, 2019 – April 30, 2020)**
- Work with LAHSA and funded service providers to implement the evaluation in a coordinated manner
- Develop training materials and deliver start-up training (including ongoing training as needed) for key staff on evaluation methodology, data collection, survey administration, etc.
- Work collaboratively with LAHSA and funded service providers to implement the evaluation and participate in periodic check-in calls to discuss progress and challenges
- Aggregate, clean and analyze data from all sources
- Present outcome information and respond to stakeholder questions regarding outcome reports at periodic stakeholder meetings

**Evaluation Completion Stage (Proposed Timeline: May 1, 2020 – June 30, 2020)**
- Develop and write final report for submission to LAHSA
- Work collaboratively with LAHSA to present key findings of evaluation to program stakeholders
3. Evaluation Methods

Applicants are encouraged to suggest promising methods of evaluation for this project based on the sample evaluation questions listed in Section 2. Data Access and Collection

The contracted evaluator will have access to client-level de-identified data from HMIS upon execution of a data usage agreement between LAHSA and the evaluator. Additionally, applicants are encouraged to propose collection of primary data (e.g., interviews with staff members and/or submission of participant qualitative data) and the use of secondary data or relevant literature to assist in evaluation of the program. Contracted evaluators will be responsible for obtaining IRB approval, should it be applicable to the project methodology.

Experimental Design

The Host Home Program will not allow for a fully randomized control trial. Allowability of experimental design for this evaluation is still to be determined.

4. Deliverables

The Contractor will perform the expected deliverables:

1. Presentation of evaluation design and methodology for key staff among LAHSA and Program Operator within the first 60 days
2. Status and key findings report at end of month 6 and 12
3. Final report at the close of the evaluation period

5. Compensation and Payment

Payments shall be made in increments. LAHSA shall pay the Contractor upon the completion of each deliverable specified in Section 4 – Deliverables of this statement of work. Upon completion of a task, the Contractor shall submit an invoice to LAHSA for payment. Said payment will be made within thirty (30) calendar days of receipt upon LAHSA verifying that the task was met. The Contractor may receive up to $140,000 for the work completed over the course of the contract.

6. Timeline and Milestones

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<tr>
<th>Task</th>
<th>Date</th>
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<tr>
<td>RFP Released</td>
<td>January 16, 2019</td>
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<tr>
<td>Q&amp;A Deadline</td>
<td>January 23, 2019</td>
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<td>RFP Application Deadline</td>
<td>February 6, 2019</td>
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<td>RFP Response Review</td>
<td>February 7-21, 2019</td>
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<td>Award Announcement</td>
<td>February 22, 2019</td>
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<td>Contract Process</td>
<td>February 22 – March 22, 2019</td>
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<td>Contract Starts (Evaluation Preparation Activities)</td>
<td>March 22, 2019</td>
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<td>Phase #1: Planning</td>
<td>March 22 – April 30, 2019</td>
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<tr>
<td>Phase #2: Operations</td>
<td>May 1, 2019 – April 30, 2020</td>
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The contract term for contracts awarded through this RFP is March 22, 2019 to June 30, 2020 with funding authorized on an annual basis, based upon but not limited to, the availability of funds.

7. Proposal Requirements

Each Prospective Contractor shall submit a proposal that includes the following components:

1. Letter of Intent (3-5 pages, PDF)
   a. Description of relevant experience
   b. Proposed evaluation design and methodology
   c. List of staff members on applicant team
   d. Describe your firm’s data storage policy and procedures
2. Budget* *(see below)*
3. Curriculum Vitae(s) for lead investigator(s)/evaluator(s)
4. Three (3) Professional References
5. Reference or portfolio sample demonstrating relevant experience (e.g. a published report, article, evaluation)

*Budget: A successful proposal must contain a cost structure and cost estimate that describes the pricing structure from the beginning of the project until completion, with the final product being a final report. Applicants must explain the pricing structure for services, including staff configuration, hourly-billing rates, and hours needed to complete the project. If you assume that LAHSA will be providing resources or will take responsibility for certain tasks, please specify these resources or tasks.

8. Question & Answer

Questions will be accepted via email only at fundingopportunities@lahsa.org with the subject line, “2019 Host Homes Program Evaluation RFP – Q&A” until January 23, 2019, 2:00 PM. LAHSA will post written responses to all received questions on the LAHSA website no later than five (5) business days from the date questions are due.

9. Due Date

Proposals submitted in response to this RFP will be due in accordance with the following dates:
All RFQ submissions must be RECEIVED by electronic delivery to fundingopportunities@lahsa.org no later than 2:00 PM (Pacific Standard Time), February 6, 2019 with the subject line, “2019 Host Home Program Evaluation RFP.” RFP submissions will not be accepted via facsimile. Electronic submission is mandatory. RFPs submitted after 2:00 PM (Pacific Standard Time), February 6, 2019 will not be accepted.
Proposal amendments and/or addendums submitted to LAHSA after the proposal deadline will be returned without review. However, LAHSA reserves the right to request clarification of unclear or ambiguous statements made in the proposal.

10. Quality Review

Each proposal’s content, responsiveness, conciseness, clarity, relevance, and adherence to the instructions in this RFP will be considered when scoring each category. Final scoring will be based on the proposal as submitted.

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<thead>
<tr>
<th>Section</th>
<th>Scoring Criteria</th>
<th>Criteria Weighting</th>
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<tbody>
<tr>
<td>Qualifications — Team Members</td>
<td>Evaluation criteria includes but is not limited to:</td>
<td>30 points</td>
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<td></td>
<td>1) The organization’s experience in:</td>
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<td></td>
<td>• Providing similar services in the public or private sector;</td>
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<td>• Understanding and working knowledge of homeless populations;</td>
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<td>• Understanding and knowledge of continuums of care and homeless delivery systems;</td>
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<td></td>
<td>• Developing a methodology for analysis for comparative evaluations; and</td>
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<td>• Publishing professional reports.</td>
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<td>2) The Proposing Team’s experience in:</td>
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<td>• Presenting complex concepts and information;</td>
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<td>• Planning and managing projects of similar caliber, size and difficulty;</td>
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<td>3) Quality of References</td>
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<td>4) Ability to complete work</td>
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<tr>
<td>Proposed Study Design</td>
<td>The proposal will be evaluated on how well it articulates an effective response to</td>
<td>50 points</td>
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<td>the elements listed in Section 2: Evaluation Opportunity and Section 7: Proposal</td>
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<td>Requirements</td>
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<td>Effectiveness of Budget</td>
<td>The Evaluation Panel will evaluate the feasibility, cost-effectiveness,</td>
<td>10 points</td>
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<td>Resources</td>
<td>reasonableness, and accuracy of the budget.</td>
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<tr>
<td>Geographic Proximity</td>
<td>The Evaluation Panel will evaluate the proximity of the team to project region.</td>
<td>10 points</td>
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<td>Proposals that demonstrate a local presence will receive more points than those</td>
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<td>which do not.</td>
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PROPOSAL CONDITIONS AND RESERVATIONS

A. All costs of proposal preparation shall be borne by the Proposer organization. LAHSA shall not, in any event, be liable for any pre-contractual expenses incurred by the Proposer in preparation and/or submission of the proposal. The Proposer shall not include any such expenses as part of the budget in the proposal.

B. Submission of a proposal shall constitute acknowledgment and acceptance of all terms and conditions contained in the RFP.

C. Submission of a proposal shall constitute a firm and fixed offer to LAHSA that will remain open and valid for a minimum of 90 days from the application submission deadline. The proposal should always include the Proposer’s best terms and conditions.

D. The proposal must set forth full, accurate, and complete information as required by this RFP. No changes or additions are allowed after the proposal deadline.

E. LAHSA cannot certify, license or endorse grant writers. Proposers are free to select any grant writer. The responsibility for the performance of the grant writer rests with the Proposer.

F. Responses to this RFP become the exclusive property of LAHSA. All proposals will be considered public documents, subject to review and inspection by the public at LAHSA’s discretion, in accordance with the California Public Records Act and other applicable laws. Exceptions will be those pages in each proposal which are designated by the Proposer as business or trade secrets and are marked as “TRADE SECRET” or “CONFIDENTIAL”. LAHSA shall not in any way be liable or responsible for the disclosure of any such records, including, but not limited to, those so marked if the disclosure is deemed to be required by law or by court order. Selection or rejection of a proposal does not affect these rights.

G. LAHSA reserves the right to communicate in writing with proposers, funders and/or organizations associated with the Proposer to obtain additional clarification of design of program, or Proposer fiscal and programmatic capacities, and to utilize this information in the evaluation process.

H. LAHSA reserves the right to conduct site visits of all proposing agencies if applicable.

I. LAHSA reserves the right to extend the RFP submission deadline should such action be in the best interest of LAHSA. Proposers may revise and re-submit their proposal in the event the deadline is extended.

J. LAHSA reserves the sole right to reject any or all proposals received in response to this RFP if it is deemed inappropriate or incomplete, it fails to comply with any instruction contained in this RFP, or is not in the best interest of LAHSA.

K. LAHSA reserves the right to withdraw this RFP at any time without prior notice. Further, LAHSA makes no representation that any contract will be awarded to any Proposer responding to this RFP. LAHSA reserves the right to reject any or all submissions.

L. LAHSA reserves the right to negotiate services and costs with Proposers, including revision of program design as necessary to better meet LAHSA, the City of Los Angeles, County of Los Angeles, or HUD requirements.

M. A Proposer shall not be recommended for funding, regardless of the merits of the proposal submitted, if it has a history of contract non-compliance with LAHSA or any other funding source, a contract suspension, a termination for cause by LAHSA or any other funding source, or outstanding financial obligations with LAHSA that have not been adequately resolved with LAHSA or any other funding source. In the event that the Proposer has any contract(s) with
LAHSA suspended or terminated, it shall not be eligible for funding under any RFP released by LAHSA for a period of five (5) years starting from the effective date of suspension or termination.

N. If a Proposer is new and has not had a contract with LAHSA for a period of five (5) years then the organization will be subject to 100% documentation review and quarterly Monitoring visits.

O. If an agency has been involved in the Remedial Action process as a result of contract noncompliance with LAHSA within the last fifteen (15) years, award will be conditioned upon the agency showing that they have sufficient programmatic and fiscal capacity or finding another LAHSA Contractor in good standing that is willing to serve as a lead agent to administer the LAHSA contract.

P. Willful misstatements of information will result in non-recommendation for funding, regardless of the merits of the proposal submitted.

Q. LAHSA reserves the right to verify information submitted in the proposal. The Proposer agrees that the Los Angeles Continuum HMIS will be the primary source of verification of program performance and outcome data for existing programs. LAHSA reserves the right to request additional data to verify information submitted with the proposal, at its sole discretion. If the information in the proposal cannot be verified and if LAHSA determines the errors are not willful, LAHSA reserves the right to adjust the rating points awarded.

R. If an insufficient number of qualified proposals are received or if the proposals received are deemed non-responsive or not qualified as determined by LAHSA, LAHSA reserves the right to re-issue an RFP, execute a sole-source contract with a vendor, or otherwise ensure that services are provided by other means in a manner consistent with the program requirements.

S. The Proposer must be in compliance with applicable civil rights laws and Executive Orders. There must be no outstanding findings of noncompliance with civil rights statutes, Executive Orders, or regulations, unresolved secretarial charge of discrimination issued under the Fair Housing Act, no adjudications of civil rights violations on a civil action or deferral of processing of proposals from the sponsor imposed by HUD.

T. The Proposer shall be ineligible to receive funding under this RFP if any officer or employee of the Proposer who would be involved in the administration of grant funds has been debarred by any government agency or has been convicted of a criminal offense related to the administration of funds or any member of its executive management, key staff, or any officers of its Board of Directors is or has been involved in any litigation or other legal matter that compromises the organization’s ability to carry out the project as awarded.

U. LAHSA reserves the right to fund all or a portion of a proposal and/or request that a Proposer collaborate with another in the provision of a specific service if it is in the best interest of LAHSA, the City of Los Angeles, the County of Los Angeles, or HUD.

V. LAHSA reserves the right to waive minor technical deficiencies or any informality in a submitted proposal.

W. Proposals may be withdrawn by written request of the authorized signatory on provider letterhead at any time prior to the LAHSA Commission’s actions on staff’s final recommendation for funding.
X. LAHSA reserves the right to deny funding a proposal for a new project, if the request is made by a current recipient that is found to have significant issues related to capacity, performance, or unresolved audit/monitoring finding related to one or more existing grants.

Y. If a Proposer declines to implement the project or changes significant project specifications which are deemed relevant to the basis on which the award was granted thereby negating the funding award after the LAHSA Commission approves funding award(s) under a LAHSA competitive process, said provider shall not be eligible to apply for any other new project funding for a period of one year from the time of notice. Changes to significant project specifications include, but are not limited to, a change in the Service Planning Area in which the project is located or a change in the target population which the project serves. LAHSA may exempt a provider from this policy if it is deemed that the circumstances that facilitated the refusal to implement the project or change to significant project specifications was out of the reasonable control of the provider.

Z. It is improper for any officer, employee or agent of LAHSA to solicit consideration, in any form, from a Proposer with the implication, suggestion or statement that the Proposer’s provision of the consideration may secure more favorable treatment for the Proposer in the award of the contract or that the Proposer’s failure to provide such consideration may negatively affect the LAHSA’s consideration of the Proposer’s submission. A Proposer shall not offer or give, either directly or through an intermediary, consideration, in any form, to an officer, employee or agent of LAHSA for the purpose of securing favorable treatment with respect to the award of the contract. A Proposer shall immediately report any attempt by an officer, employee or agent of LAHSA to solicit such improper consideration. The report shall be made to the Executive Director of LAHSA or to the County Auditor-Controller’s Employee Fraud Hotline (800) 544-6861. Failure to report such a solicitation may result in the Proposer’s submission being eliminated from consideration. Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

AA. Upon the request of LAHSA, a Proposer whose bid is under consideration for the award of the contract shall provide LAHSA with written authorization to request a credit report from a reputable credit agency to gain satisfactory evidence of the Proposer’s financial background, stability and condition.

BB. In accordance with Los Angeles County Code, Chapter 2.160 (County Ordinance 93-0031), each person/firm submitting a response to this request for bid/proposal must certify in writing that such Proposer and each County lobbyist and County lobbyist firm, as defined by Los Angeles County Code 2.160.010, retained by the Proposer, is in full compliance with Chapter 2.160 of the Los Angeles County Code.

CC. Notwithstanding a recommendation of a department, agency, individual, or other, the LAHSA Board of Commissioners retains the right to exercise the final decision concerning the selection of a proposal and the terms of any resultant Agreement, and to determine which proposal best serves the interests of LAHSA. The Board is the ultimate decision-making body and makes the final determinations.

DD. A bid or proposal containing conditions or limitations regarding the basic program design or operation of the proposed program that are not in alignment with the requirements of the
RFP may be deemed irregular (and nonresponsive) and may be rejected by LAHSA, in its sole discretion.
CONTRACT CONDITIONS

Contractors will be required to comply with conditions set forth by LAHSA, the County of Los Angeles, the City of Los Angeles and/or the U. S. Department of Housing and Urban Development (HUD), hereafter referred to as "Funders". These conditions may include, but are not limited to the following:

A. The initial recommendation for funding should not be construed as a finding that the proposed program complies with all requirements and conditions for a contract for grants. LAHSA reserves the right to fund all or a portion of a proposal and/or request that a Proposer collaborate with another in the provision of a specific service if it is in the best interest of LAHSA. A funding recommendation or offer to contract may be withdrawn upon failure of reasonable attempts to negotiate an agreement.

B. Contractors shall allow representatives of Funders to inspect facilities that are used in connection with the contracts made to implement system components funded under this RFP.

C. Successful Proposers will be required to satisfy LAHSA’s and other participating provider or entity’s insurance requirements. Additionally, all Proposers must comply with all contractual requirements. Contractors will name LAHSA and the City and/or County of Los Angeles as additional insured on general liability, professional liability (where required), auto liability (owned and non-owned), workers' compensation, and errors and omissions policies (where required).

D. Contractors shall make available to representatives of Funders, upon reasonable notice, the fiscal records and/or client data records pertaining to the contract. Demographic information about clients will be regularly submitted to LAHSA in a manner consistent with agreements protecting client and/or provider confidentiality rights.

E. Contractors shall comply with reasonable requests from Funders concerning promotional activities related to the system component.

F. Contractors acknowledge that, as recipients of Federal funds, they will be required to comply with Federal regulations pertaining to the use of such funds. It will be the Contractor's responsibility to ensure compliance with applicable regulations.

G. The Contract shall include standard clauses and in some cases, certifications, requiring Contractor's compliance with, but not limited to, the following regulations: non-discrimination, affirmative action, and equal opportunity; separation of church and state; Americans with Disabilities Act (ADA); conflict of interest; restrictions on lobbying; debarment; audits; rights in data; drug-free workplace; lead-based paint and Equal Benefits Ordinance.

H. Contractors shall maintain any applicable licenses or permits, and meet any facilities code regulations required for the system component(s) funded under the contract.

I. Contractors shall participate in information networking, training, and coordination meetings as directed by LAHSA or other grant funding sources.

J. Contractors shall cooperate with related research and evaluation activities as directed by LAHSA or other grant funding sources.

K. Contractors will be required to submit a Code of Conduct which will address conflict of interest requirements.

L. Contractors may not enter into an agreement with a subcontractor for the provision of shelter or supportive services under any system component funded under this RFP, unless
that subcontractor and its qualifications are fully described in the proposal, and the intention to subcontract is explicitly stated in the proposal or the use of the subcontractor has been approved in writing by LAHSA. Contractor shall remain liable for the performance of the subcontractor, and will require subcontractor to adhere to all provisions in the contract between LAHSA and Contractor.

M. Contractors will ensure that an annual financial audit is performed in compliance with Title 2 of the Code of Federal Regulations Part 200 (2 C.F.R. 200 Subpart F – Audit Requirements) Subpart Audit Requirements, if it spends, in aggregate, $750,000 or more of Federal funds per fiscal year. Contractor shall submit a copy of the audit report to LAHSA within nine months after the end of the contractor's fiscal year.

N. Each Contractor must comply fully with all of the requirements specified in this RFP and committed to in the proposal, including program leveraging commitments, otherwise Contractor risks immediate termination of contract.

O. The responsibility for accuracy rests entirely with the Proposer. If a Proposer knowingly and willfully submits false performance or other false data, LAHSA reserves the right to reject that proposal. If it is determined that a contract was awarded as a result of false performance, or false financial or other false data submitted in response to this RFP, LAHSA reserves the right to terminate said contract immediately.

P. Contractor shall have in place an appropriate grievance procedure. Said grievance procedure must be in compliance with LAHSA’s grievance standards stated in the program contract.

Q. LAHSA reserves the right to extend the duration of the program as well as to renegotiate the terms of the contract if an extension is granted.

R. Contractor agrees to participate in data collection through the HMIS, or another HUD approved system of record. Said system shall be implemented during the term of the contract awarded. LAHSA shall provide Contractor with the basic data collection requirements.

S. Contractor shall be required to possess a corporate seal. In the absence of a corporate seal, a notary attestation of the Contractor's signature must be provided along with the signed contract.

T. Awards are made subject to receipt of award of funds from Funders by LAHSA. Contractor agrees that if Funders do not provide funds for program, contract will be deemed null and void. LAHSA reserves the right to adjust funding levels based on the availability of funds and the quality of proposals received.

U. Contractor and subcontractor staff working with youth, either as employees or volunteers, who have a supervisory or disciplinary authority over minors must be fingerprinted and pass the background check, as required by California Penal Code Sec. 11105.3 and California Education Code Sec. 45125.1 and Sec. 10911.5 prior to working with youth. Fingerprinting and a background check may be required of other staff and volunteers depending upon how much contact the staff member will have with minors. The Contractor shall be responsible for obtaining security clearances for staff whose duties require a sufficient level of interaction with youth.

V. Contractor shall ensure that all employees and volunteers who have direct contract with clients have an annual tuberculosis (TB) test. Contractor shall retain documentation of the test results.
W. Contractors are subject to all applicable City of Los Angeles and/or County of Los Angeles contracting requirements.

X. Contractors shall be required to submit to LAHSA, or its designee, periodic status reports, including program expenditures, progress reports and recipient information. Failure to do so may result in termination of the contract.

Y. The Grant Agreement between LAHSA and its funders may be incorporated by reference into all contracts between LAHSA and the contracting agencies.

Z. Contractors acknowledge that LAHSA funds are not meant to replace or supplant other local sources of funding.

AA. The Proposer is hereby notified that, in accordance with LAHSA Rules and Regulations implementing the Contractor Responsibility Ordinance, LAHSA may debar the Proposer from bidding on LAHSA contracts for a period of five (5) years, if the LAHSA Commission finds, in its discretion, that the Proposer does not possess the necessary quality, fitness, or capacity to perform work on LAHSA contracts.

BB. Contractor shall have in place appropriate policies and procedures relative to service animals for persons with disabilities. Said service animal policies and procedures must be in compliance with LAHSA’s policies and procedures as stated in the program contract. Contractor must participate in training offered by LAHSA regarding service animals and other ADA requirements, within three (3) months of beginning service.

CC. LAHSA reserves the right to terminate contracts awarded under this RFP if the Contractor is unable to commence services within three (3) months of the effective date of the contract. If a contract is terminated under these conditions, LAHSA may award the de-obligated funding to remaining Proposers who submitted proposals under the RFP and received fundable scores.

The following contract conditions apply to projects that include funding from HUD:

DD. Contractors agree that in the event the measurable goals/objectives fall below standard of successful performance measures as specified in the technical submission, LAHSA may suspend any future annual funding of the system component. Specific benchmarks of accomplishment will be included in the contract.